



*"People
helping people
help
themselves"*

Mitchell E. Daniels, Jr., Governor
State of Indiana

DIVISION OF DISABILITY & REHABILITATIVE SERVICES
402 W. Washington Street, P.O. Box 7083
Indianapolis, IN 46207-7083
1-800-545-7763

To: Consumers, providers and stakeholders who support individuals with disabilities in Indiana
From: Peter Bisbecos, Director, Disability and Rehabilitative Services
Re: **Update: OASIS Rollout Suspension**
Date: March 23, 2009

On Friday, March 13, 2009 the Family and Social Services Administration (FSSA) of Indiana and the Division of Disability and Rehabilitative Services (DDRS) suspended the rollout of the Objective Assessment System for Individual Supports (OASIS). This bulletin is intended to answer the most immediate operational questions, including: uniform rates, policies and definitions, and plans in transition.

IMPLEMENTATION OF UNIFORM RATES

Even though the use of the OASIS allocation is temporarily suspended, DDRS is continuing with the implementation of uniform rates.

Throughout this process, we will remain focused on ensuring that allocations will support the health and welfare of every consumer.

- **Budgets:** Consumers will continue to use the annual amount from their most current approved Plan of Care/Cost Comparison Budget (POC/CCB) to plan and purchase services using the uniform rates and services definitions in effect January 1, 2009.
- Below is a list of how the suspension impacts consumers planning their annual services.
 - We are conducting a validation review of the allocations for consumers who are in process to begin waiver services. Details and further instructions on building service plans will be provided soon.
 - Consumers with April, May, and June annual renewal dates have already or will have submitted plans using the annual POC/CCB amount for a minimum of three (3) months or more. Instructions for extending these interim plans will be released shortly.
 - Consumers with annual renewal dates in July will use an amount pro-rated from the current approved POC/CCB amount to build a service plan for a minimum of six (6) months. Details and further instructions on building service plans will be provided soon.
 - Consumers with annual renewal dates in August and after will receive instructions on how to develop service plans.



ENHANCEMENTS & CHANGES DUE TO THE SUSPENSION

- Previously, a lack of an approved POC/CCB by the 19th of the month prior to a consumer's annual renewal date would have resulted in an auto-created service plan. The support team will now have until the last Friday of each month to receive an approved POC/CCB before the consumer's new plan is auto-created.
- Plans that are auto-created will be developed using the consumer's current service mix divided by the uniform rates to establish a new POC/CCB. *Individuals with DAYS on their current POC/CCB will result in an auto-created plan with Facility Group at a ratio of 8:1.*
- When the consumer and the support team feel the POC/CCB does not adequately support the health and welfare of the consumer, the team should request a Budget Modification Review (BMR). See the attached slideshow for information on the BMR process.
- We are reviewing and will continue to review submitted OASIS Review Requests (ORR). This system support is in place to provide a review and potential supplements when the consumer or support team feels health and welfare are at risk. See the attached slideshow for information on the ORR process.
- Service definition rates, documentation standards effective January 1, 2009 remain in effect. Please refer to our previous bulletins posted online at <http://www.in.gov/fssa/ddrs/2903.htm>. As promised, DDRS will work with ICEARC and INARF to review and streamline day services requirements to the greatest degree allowed by law.
- The use of the RHS Invoicing Tool is still required for consumers sharing staff. The RHS Invoicing Tool is located online at <https://ddrsprovider.fssa.in.gov/BDDS/>.
- As part of DDRS' review of the OASIS allocation process, we are working to make all demographic, diagnostic, medical, behavioral, ICAP/ ICAP Addendum responses and data points available for each consumer's support team to review. As soon as our system changes support this option, case managers will be able to print and distribute this information to consumers and their support teams.

INFORMATION AND ASSISTANCE

As we work through the review process further information will be released to keep all interested parties fully informed. If you have questions or concerns about the rollout of OASIS or waiver services, the following resources are available to assist you:

Questions or concerns regarding the OASIS initiative:

OASIS-ICAP Help Lines: (317) 234-5222 or 1-888-527-0008

Email: OASIS-ICAPHelp@fssa.in.gov

Website: www.ddrs.IN.gov

Questions or concerns regarding your allocation, contact your case manager or the IPMG Help Line:

IPMG Toll Free Phone: 1-866-672-4764, extension 261

Website: www.gotoipmg.com

It is important that you refer all questions to the appropriate resource listed above so that we may effectively understand and respond to your concerns.

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